

THE UNIVERSITY OF QUEENSLAND

union
college

STUDENT HANDBOOK

2024

Contents

Acknowledgement of country.....	6
Welcome to The University of Queensland Union College.....	7
Welcome from your 2024 Senior Resident Mentors.....	8
About Union College.....	9
Governance	9
Board.....	9
College	9
2024 Resident Mentors	9
History of Union College.....	10
Description	10
Architect	10
Heritage Listing	11
Union College Vision, Mission, and Values	11
Union College Vision	11
Union College Mission	11
Union College Values	11
How to live Union College Values – ‘do the right thing’.....	12
Living on campus.....	12
Access to rooms	12
Additional equipment in your room	13
Assistance Dogs	13
Condition Report	14
Electricity	14
Floor Agreements	14
Lockouts	14
Maintenance	14
Personal Property - Security and Insurance	14
Pets	14
Room cleaning	14
Room fob/key	15
Lost Fob	15
Single Occupancy	15
Swapping rooms	15
Work Health and Safety	15
Resident Advisory Forum (RAF).....	16

College Facilities	16
Bicycle & Scooter storage	16
Late meals	16
Laundry	16
Recycling and Rubbish Bins	16
Union College rooms	17
Innes Room	17
Library	17
O'Brien Room	17
TV Room	17
Games Room	17
Union College Gym	17
UQ Sport Membership	18
Vehicles and parking	18
Use of Common Areas	18
Security cameras	19
Cigarettes and Vapes	19
Tutorial Program	19
Requesting a tutorial	20
Tutorial rooms	20
Meals at Union College	20
Meal Fob	20
Mealtimes	20
Guest meals	21
Dietary needs	21
Respectful behaviour in the dining room	21
Resident Advisory Forum (RAF) - Food Focus Group	22
College organised social events for residents	22
Formal dinners	22
Union College Ball	22
Twilight Concert	23
College Awards Evenings	23
Union College Valedictory Celebration Dinner	23
Fire instructions & emergency evacuation procedure	23
What do the Fire Alarms sound like?	23
Evacuation Procedure	24

Assembly areas	24
Emergency lock-down	24
When you receive the Lockdown Alert on your mobile phone	24
What to do if you are the person who has initiated the Emergency Lockdown?	25
In case of other emergencies	25
Emergency medical assistance	25
Community Support Services	26
Non-urgent health advice	26
University Health Services	26
Health Services close to Union College	26
Urgent help - 24/7 services	27
Urgent help – office hours	27
LGBTIQAP+ National Organisations	28
Queensland	28
Services for Aboriginal and Torres Strait Islander people	28
Mental Health & Wellbeing	29
UQ Student Support Services	29
Personal/Career Counselling	29
Services	29
Union College contact details	29
Union College Office	29
Keeping up to date	30
Receiving mail at Union College	30
Access to Union College.....	30
External Gates	30
For Residents	30
For Visitors	30
Banking services at UQ St Lucia campus.....	31
Public Transport	31
Bus services	31
Ferry & City Cat services	31
Taxi services	32
Rideshare	32
St Lucia UQ campus security services.....	32
Emergency call points	32
Locations	32

Safety bus service	32
UniSafe Escorts	33
Hawken Drive Village – <i>The Ville</i>	33
Helpful websites.....	33

Acknowledgement of country

Union College acknowledges the Traditional Custodians of the land, water, and air on which the College is located. Our community lives, learns, and grows together on these rich land, waters, and air that are, and have been, a place of gathering for thousands of years.

Union College is committed to honouring Aboriginal and Torres Strait Islander peoples' unique cultural and spiritual relationships to the lands, air, waters and seas, and their significant contribution to society as the oldest living civilisation in the world.

We pay respect to Elders past, present and emerging community leaders. Through them, we offer our respect to all First Nations people whom Union College is privileged to live, work with, and learn from.



Welcome to The University of Queensland Union College

It is with great pleasure that the team welcomes you to another exciting academic year at The University of Queensland Union College (Union College). As the Interim CEO, I am thrilled to extend a warm greeting to both new and returning members of our vibrant community. The Union College experience is not just about academic pursuits; it is a journey of personal growth, friendship, and shared experiences that will shape your future.

In this Student Handbook, you will find essential information about life at UQ Union College, including details about our facilities, support services, and the rich tapestry of social and cultural events that define our community. We are committed to creating a nurturing and inclusive environment where every resident feels a sense of belonging and is empowered to reach their full potential.

As you create your own path this semester, and this year, I encourage you to take full advantage of the resources available to you, from academic support services to extracurricular activities that cater to a wide range of interests. Our dedicated staff and residential leaders are here to guide and support you on your journey, ensuring that your time at UQ Union College is not only academically rewarding but also personally fulfilling.

We respect that you and your fellow residents are part of a diverse and dynamic community, and your unique perspectives contribute to the success of our College life. Please embrace the opportunities for collaboration, cultural exchange, and personal development that await you. Our team welcomes your feedback throughout your time with us about your experience, your thoughts for the future of the College and how we can continue to improve.

On behalf of our team, I wish you all a successful and enriching academic year. May your time at Union College be filled with discovery, growth, and lasting friendships.

Warm regards,

Fiona

Adjunct Professor Fiona Hawthorne, PhD
Churchill Fellow
Interim CEO, The University of Queensland Union College

Welcome from your 2024 Senior Resident Mentors

Welcome to The University of Queensland Union College! As Senior Resident Mentors, we are here to support you on both your academic and personal journey throughout your time here at College!

Union College is more than just a place to live; we have a vibrant community where lifelong friendships are made, ideas are exchanged, and memories are created. Our diverse and inclusive environment reflects the experiences and backgrounds that each resident brings to our community.

Throughout your time at Union College, there will be so many opportunities for both your academic and personal growth. From getting to know your peers and participating in the many sports, cultural and community events throughout the year, to relishing the study and collaboration spaces provided with peers. There is always something exciting going on at Union!

Whether you need some guidance on navigating university life, exploring new hobbies or are just looking for someone to talk to, both of us, your Senior Resident Mentors and your amazing Resident Mentor team are always here for you.

We want to create and nurture a supportive and inclusive living and working environment where every resident feels valued and empowered to excel in their studies as well as their social life.

Union College is a home for everyone. Take advantage of the resources, programs, and connections available to you, and don't hesitate to reach out if you have any questions or concerns.

We look forward to getting to know each of you and witnessing the incredible journey you'll embark on during your time at Union College!

Here's to a year filled with growth, learning, and lasting friendships!

Warm regards,

Chelsea & Ronnie

Chelsea James & Veronica McAulay

The University of Queensland Union College

About Union College

Governance

Board

Chair

Ms Rebecca Freath

Non-Executive Directors

Professor Matthew Ball

Mr Cameron Bruhn

Ms Racquel Gibbons

Mr James Doyle

Dr Liam Smith

Mr Damien Finger

Mr Chris Burgess

Professor Joe Grotowski

College

Interim CEO

Adjunct Professor Fiona Hawthorne

Team

Deputy Head of College – Mrs Bernadette Yates

Head of Finance & Operations – Mrs Pip Thomas

Operations Manager – Ms Kelly Baker

Admissions Officer – Mrs Caroline Christensen

Tutorial Program Coordinator – Mrs Reenah Jays

Union College Reception – Mrs Negin Adams

2024 Resident Mentors

Position

Senior Resident Mentors

Resident Tutor

Community Engagement and Volunteering

International Liaison

Resident Functions

Floor Resident Mentors

Media Liaison

Sports Convenors

Social Convenor

Cultural Convenor

ICC Representative

Resident Mentor Support

Person

Miss Chelsea James

Mr Kyle Bartolo

Miss Matilda Daniel

Miss Chhayal Jogia

Miss Heidi Chaffey

Mr Ryan Storey

Miss Isabelle Cantle

Miss Sophie Rees-Druitt

Miss Emilia Ellis

Miss Olivia Watts

Mr Jackson Cross

Miss Adelaide Mitchell

Miss Cassandra Ash

Miss Grace Dugdale

Miss Jessica Farquhar

Mr Jerome Rillera

Miss Rebecca Dwyer

Miss Veronica McAulay

Ms Rachael Jordan

Mr Jake Turner

Miss Gabrielle Gentry

Ms Avalon Bragg

Miss Hayley Simmons

Mr Lochlan Dew

Miss Layla Marson

Ms Melita Walker

History of Union College

An Act of State Parliament established the new University of Queensland on 10 December 1909. Sir William MacGregor, the incoming Governor of Queensland, was appointed as the first Chancellor.

In 1943, the University of Queensland Student's Union planned a non-denominational Union College as an alternative to traditional religious Colleges. In 1947, the Union opened a student hostel in rented premises in Wickham Terrace.

Land opposite the St John's College site and bordered by the Wep Harris Oval and a grove of native trees was reserved for Union College in December 1952. Building schemes were considered in 1953, but the cost was too great, and the Union purchased two large houses in Wickham Terrace in April 1956.

Description

Union College comprises several buildings. The two main buildings are linear in form and have an extruded appearance. The facilities block is a single-storey building, which flows through underneath the lower storey of the residential block. The structure has a steel sheeted roof supported by an off-form concrete portal frame infilled with Mt Coo-tha bluestone. The floors are parquet, the ceilings are lined with strawboard and the joinery is blackbean. There is a distinctive brick fireplace with four arched openings over a central hearth.

There are courtyards formed between the angles of the buildings. Raised areas set with trees and surrounded by bluestone retaining walls preserve original hillocks on the site. The existing major trees have been supplemented by plantings of other trees, shrubs, and flowering plants.

The residential block is a three-storey building supported on off-form concrete pilotis. The plan form of the building follows different angles, facing variously north-east, east, and north, creating courtyards that contain large mature trees and gardens. The pilotis support dark manganese brick internal walls. Open stairwells with off-form concrete external balustrades are located at regular intervals along the building.

Architect

James Peter Birrell studied architecture at Melbourne Technical College. In his 4th year, he was accepted into the University of Melbourne, graduating in 1951. In 1955, he was appointed Architect in Charge of the Drawing Office of the Brisbane City Council's Architectural Branch where he designed many public buildings, many of which were illustrated in national design journals.

Birrell was Architect to the University of Queensland from 1961-66, overseeing the University's second major phase of construction development. His most notable buildings designed in this period include Union College, the JD Story Administration Building, Staff House, and the Hartley Teakle Building.

By July 1963, Birrell had developed a plan for Union College. The plan represented the cutting edge of international ideas at the time and generated a considerable amount of interest in the building and design industries. The new College was adjudged one of the ten best buildings in Australia for 1965.

Previous designs for student accommodation in Queensland were more conservative and had followed traditional institutional models. Union College had courtyards, recreational and tutorial facilities, and student units, providing a modern lifestyle for adult students and in 1968 Union College became the first coeducational residential College in Queensland. Although this was a controversial move in the conservative atmosphere of the time, this, and other features of life at Union College, innovative in the 1960s and 70s, are now the norm as university accommodation more closely reflects daily life in the wider community.

In the late 1990s, a detached brick function room with a tiled, hipped roof was constructed to the rear of the kitchen. It was also designed by Birrell but does not match the earlier buildings in form or materials.

Heritage Listing

Union College is a place of cultural heritage significance and marks an important stage in the modern development of the University of Queensland. An innovative residential College designed in 1963 was modern and functional in concept and construction, and it marked a departure from College design on this campus. As a result, in 2004, Union College was added to the Queensland Heritage Register.

Union College has social significance as the first residential College in Queensland to offer accommodation to both men and women. Union College is important as a major work of James Birrell, an architect of national stature and reputation. The Union College building at the University of Queensland campus was built in five stages between 1964 and 1972.

In 2025, Union College will celebrate its 60th Anniversary on the St Lucia site.

Union College Vision, Mission, and Values

Union College Vision

A learning and living community in which tertiary students are provided with opportunities and programs to enhance their academic learning and personal achievements.

Union College Mission

To promote education by offering access to a residential community specifically created to assist students achieve academic success.

In pursuit of its vision and mission, the College has as its enduring quality, a safe, secure, and caring environment that assists residents to achieve their academic, personal, cultural, and sporting goals.

Union College Values

Integrity, Innovation, Collaboration, Tolerance, Equity, Respect for self and others, Responsibility.

How to live Union College Values – ‘do the right thing’.

Please read the following important information as it sets out the expectations of living in Union College. It should be read in conjunction with your Resident Contract and Union College Resident Policies & Procedures for a full understanding of our expectations and your residency obligations. Please contact the Union College Head of College if you have any queries.

As a resident of Union College, you agree to:

- comply with the terms and conditions of your Resident Contract,
- comply with all Union College Resident policies and procedures including but not limited to the following policies:
 - Union College Student Code,
 - Equity Policy,
 - Diversity and Inclusion Policy,
 - Health and Safety Policy,
 - Sexual Misconduct Prevention & Response Policy,
 - Union College Acceptable Use of IT Resources Policy,
 - Smoke-Free Environment Policy, and
 - Alcohol and Drug Policy
- be responsible for your own behaviour and that of your guests ensure there is no excessive noise or other disruption (especially between 11pm and 8am),
- keep your room in good order,
- always restore common areas to a clean state after use,
- ensure that your activity or event does not conflict with the right of all residents to have access to clean, safe, and hygienic common areas and facilities, and to enjoy their living environment,
- always treat other residents, staff, and visitors with respect,
- respect all property,
- not remove any equipment from the Dining Room,
- respond immediately to all fire alarms and to directions to evacuate the buildings,
- comply with the directions of administration and resident staff,
- apply yourself conscientiously to your studies and maintain good academic standing during your period of residency,
- not allow any unauthorised person to use the accommodation services assigned to you, and
- not bring the reputation of the University or Union College into disrepute because of your actions or activities.

Living on campus

Access to rooms

No-one can access your room without your permission or permission from the Interim CEO (or delegate).

Please note there may be times that a Union College team member needs to enter your room – maintenance, cleaning etc. This is outlined in the Terms and Conditions of Residential Contract. You will be notified before entry is made.

Following on from any such access to your room, your entry door will always be left locked.

Additional equipment in your room

Please reach out to the Operations Manager if you have any questions.

PERMITTED	NOT PERMITTED
Refrigerator A conventional bar fridge (130L) or smaller is permitted. Please provide some effective protection underneath the fridge to prevent leaks and/or spillage damaging the carpet.	Air conditioners of any kind
	Heaters of any kind, other than the one supplied by Union College.
	Sofas/ futons etc. – except those supplied by Union College in approved circumstances.
Computer and I.T. Equipment Monitors, Desktop PCs, Laptops, Printers. For any other I.T. / Computer equipment, contact the Operations Manager. Strings of decorative lights i.e., Christmas lights, LED lights, Fairy lights or similar.	Eskies
Microwave Must be used with care.	Bean Bags
Electric jug Must be used with care.	Any cooking devices other than those specified as permitted.

Assistance Dogs

Your assistance dog is welcome at Union College.

Under the Federal Disability Discrimination Act 1992 amended 2009 (hereafter DDA) all assistance dogs are guaranteed access to all public places in Australia.

According to the DDA, if your assistance dog is appropriately trained and certified to assist you, and meets acceptable standards of hygiene and behaviour, then Union College will not deny permission for the dog to live with you. You are obliged to produce evidence on application to Union College that your dog is a genuine assistance animal.

For the purposes of this Act, an assistance animal is a dog or other animal:

- accredited under a law of a State or Territory that provides for the accreditation of animals trained to assist a person with a disability to alleviate the effect of the disability; or
- accredited by an animal training organisation prescribed by the regulations for the purposes of this paragraph; or
- trained to assist a person with a disability to alleviate the effect of the disability; and to meet standards of hygiene and behaviour that are appropriate for an animal in a public place.

Please talk with us as soon as you realise you require an assistance dog, so we can make all appropriate arrangements.

Condition Report

Check your room Condition Report carefully when you arrive and report any discrepancies to the Operations Manager as soon as possible.

Please ensure the Union College team have your form within 2 days of arrival.

When you leave, the condition of the room will be checked against the report. If Union College items are missing or damaged, you may be invoiced for their repair or replacement.

Electricity

The standard power point in Australia is a 10-amp, 240-volt outlet with active and neutral wiring. If you use a power board, please ensure it has overload and reset functions.

To reduce our electricity use, please switch off fans, heaters, lights & air conditioning when rooms are unoccupied.

Floor Agreements

Floor Agreements help you to create the culture of your floor. They are designed to find the balance between rights and responsibilities on that floor. You will be asked to follow your floor agreement during your time living on your floor. You may seek out the advice of residents who are experienced in campus life to help create an agreement that suits you and your neighbours.

Union College policies must be adhered to when creating this agreement.

Lockouts

If you are locked out of your room during opening hours, simply go to the office and sign out your spare FOB. After hours, the Security Officer on duty or the RM on duty will be able to provide access.

If keys are signed out by Office staff – please return them immediately.

Maintenance

To report a problem, please send an email to operations@unioncollegeuq.com.au

If the problem is recorded by 12 noon, maintenance staff (where possible), will assess the problem on that day.

Personal Property- Security and Insurance

You are responsible for the insurance and security of your own personal equipment. Union College accepts no liability in any way for loss or damage caused to your personal possessions on Union College grounds. Experience has shown that a large percentage of theft is 'opportunity theft'. Always secure your belongings by locking your room.

Pets

No pets are permitted in Union College rooms.

Room cleaning

Room cleaning occurs weekly at a time advised by the Operations Manager. Cleaning days will vary when there are public holidays.

Cleaners will not move any items in your room, so they need access to the floor and other surfaces to do their job. All residents must make their rooms available, on a weekly basis, for cleaning. The Operations Manager is provided a list of all rooms that have not been able to be cleaned that week.

The Operations Manager or Deputy Head of College will contact you to discuss why cleaning was not able to be completed and what alternative arrangements can be put in place for regular cleaning.

Cleaning includes vacuuming carpet, emptying the bin, cleaning the mirror, and dusting. Please be aware that if you are not in your room when the cleaner has finished, your door will be locked.

Cleaning Packs - If you would like to clean your room more thoroughly, you can sign out a "Cleaning Pack" from the Office. The cleaning pack includes Spray & Wipe product, paper towels, cleaning cloth, duster and (if required) a vacuum cleaner.

Room fob/key

Your room key is the red fob you've received the day you moved in.

To program your door to be UNLOCKED when closed:

1. Swipe your FOB once,
2. Swipe your FOB a second time whilst the light is green,
3. The light will blink green.

To program your door to be in the LOCKED position when the door is closed:

1. Swipe your FOB once,
2. Swipe your FOB a second time whilst the light is green,
3. The light will blink red.

If a **green** and **red** light flashes when you swipe - seek assistance at the Office or from a Duty RM. This indicates that the door battery is running low, and if the battery is not replaced, you may be locked out.

Lost Fob

1st Replacement

2nd Replacement

3rd Replacement

\$30.00	\$40.00	\$50.00....and so on in \$10 increments
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Single Occupancy

Queensland Fire Regulations mean that only you can stay overnight in your room. You are not permitted to have any overnight guests under any circumstances.

Swapping rooms

You can swap rooms between Semesters 1 and 2.

If you wish to do this, please make an appointment to see the Deputy Head of College to discuss.

Cost of the swap is \$100 which includes full detailing of your room to prepare it for the next occupant, plus all administrative procedures associated with changing registration and accounting.

Work Health and Safety

Union College is bound by the legislative requirements contained in the Work Health and Safety Act 2011 ("the Act"). Under the Act, everywhere in Union College is subject to the Act. We all play a part in engaging actively in good safety practices, such as: ensuring wet floors are identified and dried;

ensuring electrical points and leads are not frayed; ensuring fire exits are not blocked by furniture or rubbish, along with addressing any other hazards that could make living at Union College unsafe.

Please do not leave individual or communal items in the kitchenette, on the sink bench, or nearby areas or corridors as these may create a safety hazard.

Please work with the Union College team to ensure any hazards are identified early so they may be fixed.

Resident Advisory Forum (RAF)

The role of the RAF is to assist the Board to develop a communication link between them and the resident cohort, meeting at least twice per semester. Feedback from the RAF will be provided to the Interim CEO and Board. The RAF is a formal way of letting the Board and Interim CEO know what is working well and what changes need to be made.

College Facilities

Bicycle & Scooter storage

Union College provides bicycle racks.

Work Health and Safety, along with Fire Regulations, require that thoroughfares are always kept clear, and bicycles/scooters are not to be stored in resident rooms, passageways or on stairwells.

Late meals

The Late Meals Room is open 24hrs for your convenience. The Late Meals Room is situated next to the dining room, which you can access by using your fob. In there, you will find an oven and microwave for your use. Please ensure you leave the area clean and tidy after use.

Laundry

Locations	Under ABC, GHJ and PQR Blocks
Opening hours	24 / 7
Machines and Cost	GHJ and PQR Blocks: <ul style="list-style-type: none">• Washing and drying cost \$1.50 each• Follow directions on machines for access via mobile app ABC Block: <ul style="list-style-type: none">• Washing and drying cost \$1.50 each• Follow directions on machines for access via mobile app or purchase tokens from the Office
Washing detergent	Washing machines require front loader powder/detergent
Ironing	Ironing facilities are available in all laundries
Clothes lines	Clothes lines are located behind GHJ Block

Recycling and Rubbish Bins

General rubbish	<ul style="list-style-type: none">• Under GHJ stairwell• ABC Car Park
Recycling (glass, plastic containers, carton boxes)	<ul style="list-style-type: none">• Courtyard (4 containers with yellow stickers)• ABC Car Park:<ul style="list-style-type: none">○ Blue containers for carton○ Yellow lid bins for glass and plastic
Batteries	<ul style="list-style-type: none">• Main Office (under TV monitor)

It is your responsibility to ensure all rubbish that you have created in the Common Area is removed and put in the bins. Please make sure when you are transporting any waste materials to the appropriate disposal bins, no liquids are tracked through Union College.

Union College rooms

Innes Room

The Innes Room is a multipurpose function room and is available for social functions. Residents may use the Innes Room for approved purposes. Bookings are required and can be made at the Office.

Library

The Library (accessed with your Fob) provides an assorted collection of books and study spaces to assist with your academic development.

O'Brien Room

In 1963, Owen Walter O'Brien made a bequest of £A5000 (approx. \$170,000 as at 2023) to Union College. One of the projects The Board at time used this money for was the creation of a "Common Room" for residents.

In honour of this bequest, the O'Brien Room will be used as Resident Common Room. This room will be open to all Union College residents and their guests, although it will be unavailable at times, due to scheduled events such as Board Meetings. You have a shared responsibility to keep this room tidy. Amongst other things, this includes minimum obstruction of floor space and no food scraps, dishes, glasses, drink containers or cutlery left behind.

Please do not remove the furniture from this room. If you bring furniture etc., in from other rooms, please return it when you leave.

TV Room

The TV Room (accessed with your FOB) contains a large screen. Foxtel is available.

Games Room

The Games Room is open from 5:00am to 12:00am (midnight) every day. Billiard table, table tennis, Foxtel and PlayStation 4 equipment are available for use in the Games Room.

Union College Gym

The gym is open from 6:00 am to 10:00 pm daily.

Entry signifies your agreement to the Gym Rules:

1. Current Union College residents only in the facility – No exceptions.
2. Pick up after yourself - If you move equipment, please put it back where it belongs.
3. Proper hygiene is required:
 - Sanitise your hands immediately upon entry.
 - Carry and use a towel.
 - Clean down equipment after use.
 - Wear clean clothes while working out, with closed-in athletic shoes.
4. No food or drink (except water/sports drinks) allowed - No glass bottles.
5. Use equipment properly - Misusing equipment can result in injury to yourself and/or damage to the equipment.

6. Please treat the equipment with respect: do not slam, drop, or throw any equipment on the floor.
7. Please return all equipment to where it belongs. Do not slam or throw any equipment on the floor when you are finished.
8. The use of headphones is encouraged.
9. Be courteous & considerate of others while working out.
10. Turn off the lights and fan when leaving.
11. Report any worn or damaged equipment to the Operations Manager via email.

It is highly recommended to have a spotter when lifting heavy weights, as a spotter can assist you in completing the final reps of a set safely. A spotter can also help prevent possible injury or death by taking the weight off you if you become fatigued or unable to lift the weight on your own.

[A guide to spotting someone in the gym | The Hussle Blog](#)

[Spotting 101: How to Spot the Bench, Squat, and Dumbbell Press \(bodybuilding.com\)](#)

UQ Sport Membership

All Union College residents enjoy free access to the UQ pool, cardio studio, and fully equipped gym, along with some exclusive classes and other discounts, regardless of the university you are enrolled at. Register with UQ Sport for full details.

Vehicles and parking

Car parking spaces are allocated on a needs or seniority basis. If you require disability parking, please let the team know when applying for admission to Union College, or as soon as the need arises.

Unauthorised cars will be towed by the College, at the owner's expense.

The College accepts no responsibility for damages incurred whilst cars are parked in the College car parks. Car parking spaces are not transferable – even temporarily.

Applications can be lodged at the Office.

Use of Common Areas

We all have a responsibility in maintaining the cleanliness of the common environment of the College. The standard you walk past is the standard you accept.

Always restore common areas to a clean state after use and ensure that your activity does not conflict with the rights of all residents to have access to clean, safe, and hygienic Common Areas and facilities, and to enjoy their living environment.

Common Areas are cleaned every weekday by cleaning staff.

If functions are held at the Common Area of the College, the organisers are responsible for ensuring it is restored to a clean and tidy condition. Please do not make extra work for the cleaners.

Union College is responsible for maintaining anything it has installed.

You must not:

- alter or damage any structure that is part of the Common Area,
- misuse, disable or wilfully damage any firefighting, prevention, and detection equipment,
- damage any lawn, garden, tree, shrub, plant, or flower in the Common Area,
- use any part of the landscaped Common Area as your own garden. (Any use of the garden/landscaped area for organised activities must be approved in advance by the Head of Finance and Operations),
- throw or leave rubbish, dirt, dust, or other materials in Common Areas that may interfere with the peaceful enjoyment of another resident in the College.

Security cameras

Residents are reminded that surveillance cameras operate 24/7 in several areas of the College grounds for security reasons.

Games room x 2	ABC residents gate	Facing dining room – grass
Entrance to late meals room	Glass sliding door	Gate 5 to UQ
Late meals room	Rear ABC driveway	Innes Courtyard
Dining room x 2	ABC carpark	Gate 2
ABC boom gate	Gate 4 sliding gate	Z Annex
XYZ boom gate	Computer lab	
Front carpark	Facing KLM – grass	

Residents will be notified when any additional security cameras are installed.

Cigarettes and Vapes

Union College is a smoke free campus, along with the UQ Campus. ‘Smoking’ includes tobacco products, herbal cigarettes, loose smoking blend, and personal vaporisers (such as electronic or e-cigarettes, e-cigars, vape pens).

Any resident found to be smoking in their room will be charged a cleaning cost of \$500 per incident and may, at the discretion of the Interim CEO, be asked to vacate their room and terminate their residence at the College. Smoking is permitted on Upland Drive at the front of the College. All areas outside the other boundaries of Union College are on UQ land and are smoke-free.

Tutorial Program

The Tutorial Program is designed to support and enhance the academic endeavours of all residents, especially those engaged in their first year of university study.

The Tutorial Program is overseen by the Interim CEO, Tutorial Program Coordinator, and Resident Tutor. Tutorials usually commence in Week 3 of Semester and run throughout SWOTVAC.

Tutorials consist of a two-hour session per subject, held fortnightly. They are scheduled from Monday - Friday between 8am – 9pm at a time that suits the Tutor and Resident. Tutorials are primarily held in person in the Tutorial Rooms or remotely via videoconferencing. Starting in 2024, Tutorials may be held in any suitable common use indoor or outdoor spaces in the College.

Please note, Union College tutors are not permitted to conduct tutorials in Resident rooms.

Union College is committed to sourcing tutors for any course you are enrolled in.

Tutorials are not compulsory. However, they are highly recommended. Residents who receive tutoring show increased confidence in their studies and improved academic results. Any resident can apply for and attend tutorials throughout the Semester.

You are expected to attend tutorials that you have requested. Good communication between you, your tutor and the Tutorial Coordinator is the basis of success for your academic support through the Tutorial Program at Union College.

For any Tutorial Program enquiries contact the Tutorial Program Coordinator at tutorials@unioncollegeuq.com.au or (07) 33771816.

Requesting a tutorial

To request a Tutorial, scan the QR Code available on signage around the College, and in new Resident Welcome pack. Fill out the online form and submit your request.

Once submitted, the Tutorial Program Coordinator will source a tutor or connect you with an existing tutorial group. You will be emailed the details of your Tutor and next steps in attending your tutorials.

We recommend you request tutorials early in the Semester to allow time to source tutors and enable you to attend as many tutorials as possible.

Tutorial rooms

The Tutorial Rooms are located next to the Hickey Memorial Library and are accessed with your fob. They consist of four group study spaces with interactive whiteboards.

Residents using a Tutorial Room for personal study must vacate immediately if a tutorial is scheduled.

Meals at Union College

Meal Fob

Your Fob must be used to identify yourself each time you eat in the dining room.

Swipe meal FOB at the serving point to receive a meal.

Please do not use your fob to swipe in another resident or give your fob to a guest. You may buy additional meals for your guests (see Meals for Visitors).

If you have lost your Fob, you can buy a new one at the office. There is a charge for this service.

If your fob doesn't work, see the Office for assistance.

Mealtimes

Weekdays:

Breakfast	Continental Breakfast	6:30am – 9:30am
	Hot Breakfast	7:30am – 8:30am
	Lunch making facility	6:30am – 9:30am
Lunch		12:00pm – 1:30pm
Dinner		5:30pm – 7:30pm

Lunch making facilities are not available during vacation periods, weekends, or public holidays unless prior arrangements are made with the Deputy Head of College.

Late meals are available 7 days per week and must be ordered before 4:30 pm on the day they are required. Late meals are not available during vacation periods.

Weekends & Holiday Periods:

Breakfast	Continental Breakfast	7:00am – 10:30am
	Hot Breakfast	8:00am – 9:00am
	Lunch making facility	Not available on weekends and during holidays
Lunch		12:30pm – 1:30pm
Dinner		6:00pm – 7:00pm

Times may be adjusted during the year.

Guest meals

You are welcome to have a guest for lunch or dinner. Please pre-purchase a meal voucher for your guest as the dining room cannot take payment for extra meals. Your guest will be asked to produce a meal voucher when being served.

Meal vouchers are available during office hours. Lunch is \$8 per guest and dinner is \$10.

For the safety and security of your guest and Union College residents, please ask your guest to always remain with you. We do not generally welcome guests on campus during 'O' week.

Dietary needs

We will work with you to ensure that any dietary needs are met. These will need to be outlined on the Application Form, or if they arise during semester, please speak with the Deputy Head of College as soon as possible. The more information you can provide regarding allergies you may have will help us to keep you safe.

Your cultural well-being is important to us. Please let us know of any cultural dietary needs you may have. We will work closely with the Catering team to ensure we offer safe and nutritious foods that support the expression of your cultural identity.

Please note that all meat provided is Halal certified. Copies of the certification can be found in the Office.

Respectful behaviour in the dining room

Everyone has a right to enjoy their meals in a clean, safe, and relaxing environment. Please work together to ensure that the dining room remains an enjoyable place to be with your neighbours.

You are expected to clear your plates and cups at the clearing station. Please take the time to wipe down your table so that others can enjoy their meal at a clean table.

When in the dining room, please dress accordingly. Footwear must be always worn for the safety of yourself and others. Please be mindful that it is a shared communal space and be thoughtful of what you wear.

Bags and books are to be placed in the area inside the main door, and not near or across doorways.

The use of hand sanitiser by residents is encouraged. Keep a bottle in your room and use prior to mealtimes. Hand sanitiser is also available in the Dining Room.

No alcohol is allowed in the Dining Room except for College functions where only alcohol provided by the College is to be consumed. A reminder that the legal age for drinking in Australia is 18 years of age. Underage drinking or supplying alcohol to anyone under the age of 18 years is a criminal offence.

You may take a drink and a piece of fruit with you after meals. Please do not remove any cutlery, crockery, or other food items from the Dining Room when you leave.

Jumping the queue to be with your friends is discouraged.

Footage from these cameras is the property of Union College and may be made available to Police and other third parties as required in the event of complaints or investigations.

Resident Advisory Forum (RAF)- Food Focus Group

The role of the Food Focus Group is to provide a forum for residents to raise issues regarding their dining experience and provide direct communication between the residents and the catering (Cater Care) staff. Meetings are organised by the Co-Chairs of the Resident Advisory Forum (RAF) and the Cater Care Manager from time to time and are open to all residents.

Please reach out to the co-chairs of the RAF with any feedback you have.

College organised social events for residents

Union College has several formal events through the year. The dress code for these events is specified per event:

'Formal', 'Cocktail' or 'Semi-Formal' – means pants, shirt and jacket or shirt and tie, dresses. Not torn jeans, t-shirts, or rubber thongs.

'Smart casual' means chinos, jeans, collared shirt, dresses, tailored pants. Not torn jeans, t-shirts, or rubber thongs.

If you are unsure, please discuss this with your Floor Resident Mentor or Senior Resident Mentor.

Formal dinners

Invitational Dinners are held throughout the year in the Innes Room and the dress code is Smart Casual.

Dinners usually feature an interesting speaker/performer. Every resident will receive an invitation to at least one dinner. Attendance is by invitation only.

If you would like to be placed on the reserve list for cancellations, a list is kept at the Office. The dining room will be open as usual for those residents not attending these events.

Union College Ball

A ball is held once a year and the dress code is Formal. This event is for current College residents and their partners/guests. It is an all-age event and tickets are sold from the Office.

Twilight Concert

A Twilight Concert is held once a year, in College Dining Room and the dress code is Smart Casual. This catered event is for Union College residents only. Please remember to bring your Union College ID.

College Awards Evenings

These award evenings celebrate the academic, sporting, and cultural success of Union College residents. Attendance is by invitation only and the dress code is Smart Casual.

Union College Valedictory Celebration Dinner

The Union College Valedictory Dinner is a unique and important moment in the journey of a Union College resident. It is a celebration of community, academic achievement, and dedication to college life. It is held in the Innes Room or at an offsite venue. Attendance at the function is by invitation only. Eligible residents are graduating and long-term residents of the College. Dress code is Cocktail/Semi-Formal.

Fire instructions & emergency evacuation procedure

Evacuation assembly points and Instructions for exit are located on the door of your room. You must ensure that you always have a clear path to your door to permit swift, safe exit during an emergency evacuation.

You are explicitly responsible for all fire safety equipment in your room. Under the Fire & Rescue Service Act 1990, it is an offence, liable to prosecution, to tamper with any fire equipment or fire detector anywhere. Any interference with any automatic alarm may result in suspension, and you may be held responsible for all costs incurred because of such interference.

When a Fire Alarm sounds, residents are required to evacuate the building immediately. Failure to comply may result in further action being taken by the Interim CEO.

Callout of the Fire Service for a false alarm is charged to individuals who set off false alarms at the rate set by Queensland Fire and Emergency Services. For your reference, the 2024 callout rate is \$1,456.10. Additional charges you may be expected to pay are detector replacement and a callout fee for the technician to replace the detector.

Note: Smoke Detectors are extremely sensitive and highly reactive (e.g. be observant of smoke, steam from electric jugs or showers, aerosol spray, heat sources, particulate matter etc.).

Your room extinguisher is suitable for electrical fires. Use only if safe to do so. Fire detectors and extinguishers are not to be tampered with. If you tamper with a detector or remove or discharge a fire extinguisher for any reason other than in a fire emergency, you will be asked to reimburse the College for repairing the detector and replacing or refilling the extinguisher.

The College will undergo Fire Drills and practice mock evacuations across 2024.

What do the Fire Alarms sound like?

Emergency Alert - 'BEEP BEEP': Standby and await further instruction.

Emergency Evacuate - 'WHOO WHOO': Verbal instructions will be broadcast.

Evacuation Procedure

When the 'EVACUATE' alarm sounds:

- Ensure your neighbours are alerted (if safe to do so) and evacuate the building immediately.
- Proceed to designated exits.
- WALK – DO NOT RUN – KEEP CALM AND ORDERLY.
- Proceed to the designated assembly area for your block.

When the alarm shuts off, it means the Fire Service has arrived. Await instructions before re-entering the buildings.

Assembly areas

Your Room Location	Your Assembly Point
ABC & S Blocks	ABC Carpark
DEF, GHJ, KLM, PQR Blocks	Oval
XYZ Block	XYZ Carpark

Remain at the assembly point and wait for a signal from the Resident Mentor to re-enter the building.

Emergency lock-down

A lockdown is an emergency response measure for the Union College community to use in a crisis whereby residents are required to stay where they are, in response to specific risks that could possibly harm them if they move and interact freely.

The Union College Emergency Lock Down procedures will be outlined to all residents at the commencement of the year.

Residents will be shown the location of the duress button which, once pressed, will result in an SMS being sent to all mobile phone numbers registered in our system. Security personnel who are aligned with The University of Queensland will automatically be notified via this process.

The individual who has initiated the lockdown procedures will be required to contact police, if safe to do so, to describe the appearance and actions of the person/people who are a threat.

Pushing the Red Button (duress button) that is located on the wall in the Late Meals Room will result in an SMS text being sent to all residents and staff of Union College as well as Security Personnel at The University of Queensland. This text will alert recipients to a threatening situation which requires everyone on our site to move to an enclosed space and remain out-of-sight and quiet.

When you receive the Lockdown Alert on your mobile phone

- If safe to do so, quickly alert other residents near-by that Lockdown procedures are to be followed.
- Move to an enclosed space and secure/lock the door.
- Close any blinds or curtains.
- Turn out light sources and switch mobile phones to silent.
- Remain out of sight.
- Keep quiet.
- Never open doors during a lockdown, even in the event of a fire alarm.

- Stay in a secure location until directed by Emergency Services or College/Security staff member to move or evacuate or you are given the 'All Clear' via another SMS.
- If you are outside a building and unable to gain entry, find a space which is out of sight and remain still until given direction from emergency services or given the 'All Clear' via an SMS.

What to do if you are the person who has initiated the Emergency Lockdown?

- After you push the red button, find a secure location.
- Call the POLICE immediately by dialling "000" on your mobile phone; or
- "0000" on the phone located beside the Red button (The extra "0" is required in order to access an outside line)
- You will need to identify yourself; provide a clear description of the threat; identify your location and the road/street address of Union College. (Street address is 38 Upland Road, St Lucia, Queensland 4067).
- If safe to do so, call Duty Phone 07 3377 1833 or Security on 0412 850 158 and identify yourself and provide a description of the threat to the person on call.
- Remain calm and await the 'All Clear' SMS.

Note: Police and Ambulance can access our site via Gate 3, on Sir William MacGregor Drive, which is approximately 20 meters from the intersection with Upland Road.

In case of other emergencies

Emergency medical assistance

To call an Ambulance in a medical emergency – 000 on your mobile phone or 0000 from a Union College landline.

For any emergency medical problem which may require hospitalisation, nominate someone to call an ambulance and someone else to contact College representative (details in the below table). Once these people have been notified, they will notify the Head of College of the emergency.

Do not assume that "somebody else" has raised the alarm.

Please program the following numbers into your mobile phone so you can quickly access them during an emergency:

UC Emergency Office closed: 3377 1833

UC Emergency Office open: 3377 1500

When the office is closed:	When the office is open:
From the phone on your floor in the kitchenette dial 833 and you will be connected to the Security Officer or the Duty RM	From the phone on your floor in the kitchenette dial 500 and you will be connected to Reception
From your mobile phone dial (07) 3377 1833 and you will be connected to the Security Officer or the Duty RM	From your mobile phone dial (07) 3377 1500 and you will be connected to Reception

Community Support Services

Living away from home, your family and friends can be stressful. However, at Union College, you are not alone. If you are feeling homesick, overwhelmed, anxious, isolated, or just need someone to talk to, please reach out to your Floor Resident Mentor, Senior Resident Mentors, or the Union College team. We are all here to help you settle in and find your rhythm.

By the end of Semester 1, 2024, every member of the team will be an accredited Ally and/or Mental Health First Aid practitioner.

We want you to feel secure and supported during your time at Union College.

If you feel you need urgent assistance with a personal matter, please see the resources below.

Non-urgent health advice

13 HEALTH - is a confidential phone service that provides health advice to Queenslanders. You can phone and talk to a registered nurse 24 hours a day, 7 days a week for the cost of a local call.— 13 43 25 84. 13 HEALTH provides qualified health advice—it is not a diagnostic service and should not replace medical consultation.

University Health Services

Leven 1 Gordon Greenwood Building (Building No. 32)

St Lucia Campus

8:30am–5:00pm Monday to Friday

Telephone: (07) 3365 6210

<http://www.uq.edu.au/services/health-services>

Emergencies are treated immediately, and needle exchange is available.

Payment for an appointment at the University Health Service is by Medicare Card for Australian citizens. Overseas students (including New Zealand students) must show an Overseas Student Health Cover (OSHC), Worldcare Card or a Medibank Private Card to be bulk billed.

If you do not hold one of these cards, your appointment must be paid for and claimed back through insurance.

Health Services close to Union College

Smart Clinics Toowong Family Medical Practice (Fees apply)	Level 10/39 Sherwood Rd, TOOWONG (07) 3371 5666
Taringa 7 Day Medical Practice (Open 7 days, 7:00am-midnight)	Cnr Morrow St & Moggill Rd, TARINGA (07) 3870 7239
The Royal Brisbane Hospital (Public)	Butterfield St, HERSTON (07) 3636 8111
The Wesley Hospital (Private)	Cnr Coronation Dr & Chasely St, AUCHENFLOWER (07) 3232 7000

Urgent help- 24/7 services

- [Lifeline](#) - crisis support and suicide prevention - 13 11 14
- [Beyondblue](#) - Information and referral for depression and anxiety phone - 1300 224 636
- [my.UQ Crisis Line](#) – 24 hour UQ Counselling Crisis line - 1300 851 998
- [Kids Helpline](#) - Telephone and online counselling for people aged 12-25 phone 1800 551 800 or go to <https://kidshelpline.com.au/get-help/webchat-counselling/> for online support between 8am to 12am (midnight) AEST.
- [1800 RESPECT](#) is the national domestic, family and sexual violence counselling, information and support service - 1800 737 732
- [13 YARN](#) - 13 YARN is a national helpline for Aboriginal and Torres Strait Islander people who are going through a tough time and feel like having a yarn. All the operators are Aboriginal and Torres Strait Islander people who are trained to support you without judgement and to provide a confidential, culturally safe space to yarn about your needs, worries or concerns. 13 92 76
- [Brother to Brother](#) - The Brother to Brother crisis line is a 24/7 phone line for Aboriginal men, run by Aboriginal men, including elders who need someone to talk to about issues going on in their life and community. - 1800 435 799
- [Health Direct](#) - 24 hour health advice – 1800 022 022
- [DV Connect](#) – 24 hour domestic violence helpline – 1800 811 811
- [adis](#) – 24/7 support for people in Queensland with alcohol and other drug concerns

Urgent help – office hours

- [Headspace](#) — Australia-wide online, phone and in-person support and counselling to young people, their families, and friends - 1800 650 890 (9am-1am)
- [ReachOut](#) — ReachOut.com helps under 25s with everyday questions through to tough times.
- [Butterfly Foundation](#) – for anyone in Australia concerned about eating disorders or body image issues. All counsellors are qualified mental health professionals with a background in psychology, social work, or counselling. They also have specialist training in eating disorders and body image. National helpline 8am – midnight (AEST/AEDT) – 1800 33 46 73
- [DV Connect Womensline](#) – Webchat 9am – 5pm Monday – Friday (excluding public holidays)
- [DV Connect Mensline](#) - Webchat 9am – 5pm Monday – Friday (excluding public holidays)
- [DV Connect Sexual Assault Helpline](#) – 1800 010 120 730am – 11:30pm, 7 days a week
- [Children by Choice](#) – confidential & non-judgemental support for all pregnancy options – 1800 177 725
- [True – Relationships & Reproductive Health](#) - reproductive and sexual health and promoting safe and respectful relationships through the delivery of expert clinical services, education and counselling
- [Sexual Health services in Queensland](#) - Search for a sexual health service or HIV clinic by post code or suburb name
- [Lives Lived Well](#) - support for people in Queensland who are being impacted by alcohol or drugs or problems with mental health
- [Drink Wise](#) - an independent, not-for-profit organisation helping to bring about a healthier and safer drinking culture in Australia
- [Drug Arm](#) - positive transformation of lives affected by alcohol and other drugs

LGBTIQAP+ National Organisations

- [Qlife](#) — Australia-wide anonymous and free LGBTI peer support for people wanting to talk about sexuality, identity, gender, bodies, feelings, or relationships - 1800 184 527 or webchat at [QLife - Support and Referrals](#) (3pm-12am AEST).
- [Minus 18](#) — Resources help and guidance for Australia's LGBTIQ youth.
- [Trans Pride Australia](#) — Social and support group for trans and gender diverse people and their loved ones.
- [Intersex Peer Support](#) — An intersex peer support, information and advocacy group for people born with variations in sex characteristics.
- [Intersex Human Rights Australia](#) — Support and education by and for people with intersex variation traits.
- [Australian Asexuals](#) — A place to connect with the Australian asexual community and find out more about asexuality.
- [Australian GLBTIQ Multicultural Council](#) — A national body that advocates for the rights of multicultural and multifaith LGBTIQ individuals and communities.
- [The Pinnacle Foundation](#) — Provides educational scholarships, mentoring and opportunities for young LGBTIQ+ Australians to realise their full potential and overcome challenges arising from their identity.
- [Out For Australia](#) — A volunteer-run organisation that provides role models, mentors, events, and support to aspiring LGBTIQ+ professionals.
- [Pride In Law](#) — A national LGBTIQ+ Law Association aimed at connecting lesbian, gay, bisexual, transgender, intersex, queer and questioning (LGBTIQ+) members of the legal community and their allies.

Queensland

- [Diverse Voices](#) — Peer-to-peer telephone and internet counselling for LGBTQI people.
- [Queensland AIDS Council](#) — The Queensland AIDS Council (QuAC) promotes the health and well-being of lesbian, gay, bisexual, transgender, and intersex Queenslanders.
- [Open Doors Youth Service](#) — A drop-in centre and support service for young people who identify as sex, gender, or sexuality diverse.

Services for Aboriginal and Torres Strait Islander people

- [Black Rainbow](#) — Australia's leading Indigenous suicide prevention and mental health support source for LGBTQ+ people
- [BlaQ](#) — Committed to empowering the Aboriginal and Torres Strait Islander LGBTQ+ community across Australia through innovation, inclusion, understanding and advocacy.

Mental Health & Wellbeing

- [Black Dog Institute](#) - Online tools and mobile apps for your mental health and wellbeing developed and successfully tested through research trials that you can access anywhere at no cost
- [Black Dog Institute](#) - for Aboriginal & Torres Strait Islander peoples
- [Eating Disorders Queensland](#) - supports those recovering from eating disorders with a skilled practitioner in a safe environment
- [Health Direct](#) - a government-funded service, providing quality, approved mental health and wellbeing information and advice.

UQ Student Support Services

Personal/Career Counselling

Where: Room 301, Level 3, Relaxation Block, Building 21D

Where:	Room 301, Level 3, Relaxation Block, Building 21D
Hours:	8:30am – 4:30pm Monday & Friday
Contact Details:	Phone: 3365 1704 Fax: 3365 1702 Email: student.services@uq.edu.au
Crisis Line Contact Details:	24 hour UQ Counselling Crisis Line Phone: 1300 851 998

Services

Personal Counselling	Careers and Graduate Employment	Personal Development
Disability Services	Equity and Diversity Support	Learning Assistance
Legal Services	International Student Support	Financial Assistance

Union College contact details

Union College Office

Monday to Friday		
8:30 am – 5:00 pm	Office Staff	Ph: 07 3377 1500 (or ext. 500)
5:00 pm – 5:00 am	Security	Ph: 07 3377 1833 (or ext. 833)
Saturday & Sunday		
5:00am – 5:00pm	Duty Resident Mentor	Ph: 07 3377 1833 (or ext. 833)
5:00 pm – 5:00 am	Security	

38 Upland Road,
St Lucia, Brisbane, Queensland, Australia, 4067
T: +61 (7) 3377 1500
E: union.college@unioncollegeuq.com.au

Keeping up to date

You are responsible for ensuring your contact details are kept up to date on the Union College Accommodation database.

All official notices and notifications will be sent to your nominated email address. It is your responsibility to ensure you regularly check this email address and ensure mail can be received at this address.

Receiving mail at Union College

Mail or deliveries must be addressed to:

[Resident Full Name]
Union College
38 Upland Road,
St Lucia, Brisbane, Queensland,
Australia, 4067

Incoming mail is sorted by the office and placed in pigeonholes located in the Union College office. Residents are advised to check the pigeonholes regularly and clear yours often. Residents receiving packages or mail will be notified via email to collect from the Union College Office. Mail is sorted in order of your surname/family name, not floor.

Outgoing mail can be posted from the Australia Post office on the St Lucia campus. This is in Building 61 (J.D. Story Administration Building).

Access to Union College

External Gates

For Residents

ABC Gate (Gate 1)	Fob entry 24 hours
Upland Road Gate (Gate 2)	Unlocked 6:00am to 6:00pm (Fob all other times)
XYZ Gate / Glass Door (Gate 3)	Unlocked 6:00am to 6:00pm (Fob all other times)
Oval Gate (Gate 4)	Fob entry 6:00am to 11:00pm

For Visitors

Upland Road Gate (Gate 2)	6:00am to 6:00pm
XYZ Gate / Glass Door (Gate 3)	6:00am to 6:00pm

Banking services at UQ St Lucia campus

Commonwealth Bank of Australia (CBA)	ANZ Banking Group Limited	Handybank ATM
ATM facilities located in the Union Complex, UQ.	ATM facilities located in the Staff and Graduate Club building.	ATM facilities located in the Staff and Graduate Club building.

Public Transport

Bus services

University of Queensland Bus Terminals are located outside the J.D. Story Building in Chancellors Place and at UQ Lakes. The following services depart from these terminals:

UQ Lakes Bus Routes

66-- UQ to City, Cultural Centre, Southbank, QUT Kelvin Grove, Herston and RBW Hospital

109 – UQ to City, Cultural Centre Southbank & Annerley

169 – UQ to Eight Mile Plains via Buranda, PA Hospital & Dutton Park

209 – UQ to Carindale via Buranda, PA Hospital & Dutton Park

Chancellors Place Bus Routes

402 – UQ to Toowong via Sir Fred Schonell Drive

411 – UQ to City via Hawken Drive

Express 412 – UQ to City via Sir Fred Schonell Drive

414 – UQ to Indooroopilly via Taringa

427, 428 – UQ to Chapel Hill via Indooroopilly

432 – UQ to Kenmore via Indooroopilly

Ferry & City Cat services

City Cat (7 days) departs the City Cat Terminal, which is adjacent to the bridge near UQ Lakes Bus Stop on Campus (UQ Map Reference: 28A, ref L4).

For more details and up-to-date information, contact TransLink on 13 12 30 or <http://www.translink.qld.gov.au/>.

All TransLink bus, train (including AirTrain), ferry and tram services in greater Brisbane, Ipswich, Sunshine Coast, and Gold Coast regions use a go card. The best part about go card is it's cheaper than a paper ticket, convenient to manage, and easy to top-up and use

You can purchase your “Go Card” from the Office, the news agency at the Ville (219 Hawken Drive, St Lucia), or at selected railway stations.

Taxi services

Taxi Company	Telephone
Black & White Cabs	13 10 01
Yellow Cabs	13 19 24

Rideshare

[Ride-share in Brisbane - Brisbane Info](#)

St Lucia UQ campus security services

UniSafe Website Free call 1800 800 123 http://www.uq.edu.au/unisafe/ https://campuses.uq.edu.au/information-and-services/security/campus-safety	UQ Security http://www.pf.uq.edu.au/security.html Prentice Building 42, Staff House Road Emergency Telephone: (07) 3365 3333 General Enquires: (07) 3365 1234 Free Call (all hours): 1800 800 123
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The University's Security Officers patrol the campuses and are on call 24/7 to deal with inquiries, help and support.

Emergency call points

St Lucia campus is equipped with illuminated "Emergency – Security Call Points". Pressing the button provides immediate communication with Security and activates an alarm, which brings Security Personnel to that location.

Locations

- Chancellor's Place (outside the Otto Hirschfield Building);
- Campbell Road end of the Commerce Building;
- Cooper Road cul-de-sac (between the Hawken Engineering Building and the Physics Annexe);
- Dutton Park Ferry Terminal;
- CityCat Terminal;
- Warehouse Complex on Sir Fred Schonell Drive;
- Molecular Biosciences I Plaza;
- All levels of the multi-level car parks off Sir Fred Schonell Drive;
- Walkway behind the car parks, leading to Glasshouse Road;
- Staff House Road (turning circle outside the Staff Club).

Safety bus service

Free Safety Buses cover the campus (car parks, Colleges, CityCat etc.) and Sir Fred Schonell Drive (to Dutton Park Ferry and Gailey Road).

Bus timetables with map are available from Security on-line, Colleges, Media and Information Services or the Student Union's Women's Equal Opportunity Area. See the bus route map for scheduled bus stops, call Security or hail the bus to be picked up.

UniSafe Escorts

At night, licensed UniSafe Escorts are available on the St Lucia campus as escorts to public transport or your car at night. This free safety service is available 24 hours a day, 7 days a week. If you know you'll want an escort at a particular time, contact Security in advance so someone will be available for you when you're ready to go.

Contact University Security for more details:

- Phone: 07 3365 1234 or 1800 800 123
- Email: security@pf.uq.edu.au

Hawken Drive Village – *The Ville*

The Ville is our local shopping precinct and provides several services, as listed below:

Dining-In Restaurants and Take-Away	Coffee Shops
Fish & Chips	Subway
News Agency and Post Office	IGA Supermarket
Dentist	Bakery
Optometrist	Liquor Store

Helpful websites

www.ourbrisbane.com Everything related to living in or visiting Brisbane

www.whitepages.com.au Business & Personal Directory (sorted by Surname/Business Name)

www.yellowpages.com.au Business Directory sorted by Business Type/Name

www.translink.com.au Public Transport Timetables and Fares

www.whereis.com Maps of Australia including local street maps

www.joboutlook.gov.au Careers guide on training, your career and your first job

www.uqsport.com.au Everything related to sport & recreation facilities at UQ

www.uq.edu.au Everything related to The University of Queensland

www.griffith.edu.au Everything related to Griffith University

www.qut.edu.au Everything related to Queensland University of Technology

www.acu.edu.au Everything related to the Australian Catholic University

www.cqu.edu.au Everything related to the CQ University

www.usq.edu.au Everything related to the University of Southern Queensland